

Info sheet on Schulstartklar

The project **Schulstartklar!** helps families with schoolchildren at the start of the new school year.

At the start of each school year, families have to buy many things for school.

This is very expensive and many families cannot afford it.

That is why they get **vouchers** from the project Schulstartklar.

They can use the vouchers to buy school supplies.

- The vouchers are for families with schoolchildren who receive social benefits from the Austrian state: **Mindest-Sicherung** or **Sozial-Hilfe**.
- Each schoolchild in the family gets a voucher. The voucher is worth **150 euro**.
- The European Union and the Ministry of Social Affairs pay for the vouchers.

How does that work in 2023?

- Are there school children in your family and do you receive **Mindest-Sicherung** or **Sozial-Hilfe**? Then you will receive a **letter** between mid-July and 7 August. The letter is from the Ministry of Social Affairs and from the province where you live.

- The letter says that you can collect a voucher.
There are 70 **collection points** in Austria.
Volkshilfe and its partners run the collection points.
- You can **collect** your voucher
from **7 August to 15 September 2023**.
Please bring your letter and an ID card.
- The voucher is valid in every store
of **LIBRO** and **PAGRO DISKONT** in Austria.
You **cannot** use the voucher online.
- You can **use** the voucher
from **7 August to 14 October 2023**.
Please note: After 15 October 2023,
the voucher is **not valid anymore!**
- You can **only** buy school supplies with the voucher,
for example:
 - Supplies for writing like pens
 - Exercise books, writing pads and folders
 - Calculators
 - School bags
 - Supplies for crafting, painting and drawing
 - Printers and printer cartridges
 - USB sticks
- You **cannot** buy other items with your voucher.
For example, you **cannot** use it for these items:
 - Computer games
 - Music and films
 - Books
 - Toys
 - Phones, tablets and laptops
 - Office devices
 - Household items like tissues and kitchen devices
 - Gift packaging like wrapping paper
 - Decoration items

- If you lose your voucher, you will **not** get a new one.
- You **cannot** exchange the voucher for money.
- If you bought items with the voucher, you **cannot** exchange or return the items.
- Each voucher is worth **150 euro**.
You can also buy more than the value of your voucher and pay the rest yourself.
- You do not have to use the whole voucher at once.
You can pay with the voucher until you reach 150 euro.
- You can use the voucher in every store of LIBRO and PAGRO DISKONT in Austria.
You can use it in several different stores.

Where can you get more information?

- Website: www.schulstartklar.at
The website is only available in German.
- Email address: schulstart@volkshilfe.at
- Free hotline of Volkshilfe: **0800 4000 33**
Monday to Thursday from 9 a.m. to 4.30 p.m.
Friday from 9 a.m. to 12 p.m.